



Avaya **Credential** Management

Acceda e imprima sus certificaciones en soluciones Avaya

- ▶ Ingrese a www.avaya-learning.com con su usuario SSO.
- ▶ En el margen inferior derecho, deberá seleccionar la opción de CREDENTIAL MANAGEMENT.

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The Avaya Professional Credential Program
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Get Started- Search the Learning Catalog

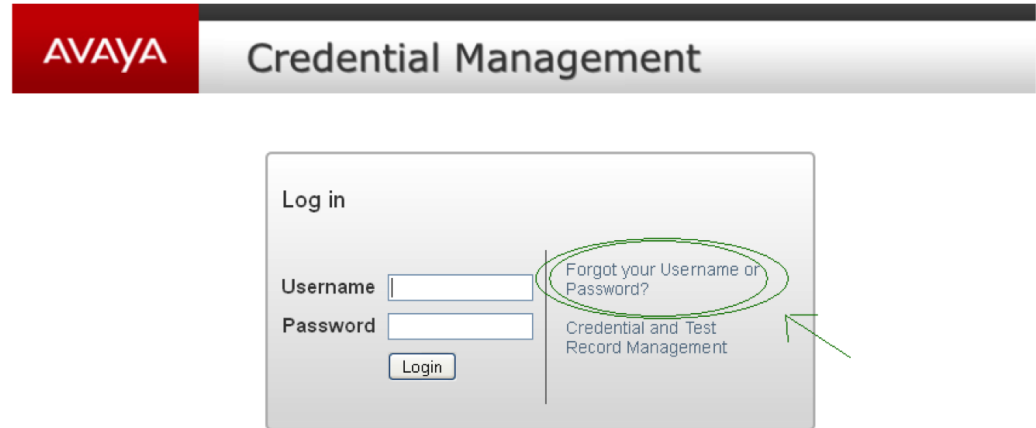
Learning Catalog

Explore Learning by Credential

Enter the main campus area
(Register for an offer to access full content)

Related Links
User Guides and Tutorials
Credential Management
Credential Program Links
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Learning Locations

- ▶ Deberá seleccionar la opción: FORGOT YOUR USERNAME OR PASSWORD?



The Avaya Professional Credential Program

The **Avaya Professional Credential Program** is designed to ensure individuals have the knowledge and skills to successfully sell, design, implement and maintain Avaya products and solutions that exceed customer expectations. The **Avaya Credential Management System** maintains Avaya credential/test transcripts, tracks progress towards earning Avaya credentials and provides access to associated certificates and logos.

Please Note: When creating an Avaya Credential Management account, it is important that the information you register with matches the information in your profiles on the Avaya Learning Center and Pearson VUE test registration account. Your first name, last name, the use or not of a middle initial, and your email address **must match exactly across all three profiles**.

For complete information on the Avaya Professional Credential Program visit the Avaya Learning Center.

- ▶ Deberá ingresar su Apellido y su email para que le llegue un Link donde podrá cambiar su usuario y/o contraseña.

The screenshot shows a web interface for Avaya Credential Management. It features a red header with the Avaya logo and a grey header with the text 'Credential Management'. Below this is a red section titled 'Account Recovery'. There are two input fields: 'Last Name:' and 'Email Address:'. Below the fields is a paragraph of instructions: 'Enter your last name and e-mail address. Within a few minutes, you should receive an e-mail containing a hyperlink to a page where you can reset your password and/or change your username.' A 'Submit' button is located below the instructions. At the bottom, there is a copyright notice: 'Proprietary & Confidential © All Rights Reserved, by Pearson.'

AVAYA

Credential Management

Account Recovery

Last Name:

Email Address:

Enter your last name and e-mail address. Within a few minutes, you should receive an e-mail containing a hyperlink to a page where you can reset your password and/or change your username.

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- ▶ Una vez dentro del sitio, deberá ir donde dice **PRINT CERTIFICATES** para poder ver su credencial. Seleccione **PRINT NOW**.

AVAYA Credential Management

Print Certificates AV68097

2 Results 15 Records

Fulfillment Item Name	Event Code	Request Type	Request Date	Print Date	Status	Action
APSS E-Cert	9375607	Manual	07/30/2013	09/09/2013	Printed	Print Now
APSS E-Cert	9375608	Manual	07/30/2013	09/09/2013	Printed	Print Now

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Por favor, verifique que las ventanas emergentes o Pop Ups estén habilitadas

- ▶ De la siguiente forma es como podrá visualizar su credencial.

