

AVAYA

The Power of We™

Proceso para Certificación APSS

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**Important
Reminder**

The Avaya Professional Credential Program
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Related Links

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Seleccionamos APSS-SME Communications

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Search by Curriculum or Credential Map

Curriculum / Credential	Select one ...
Or search by	Application Enablement Services
Course Code	APSS - Avaya Aura® Application Server 5300
Or search by	APSS - Avaya Contact Center Solutions for IP Office
Title	APSS - Avaya Networking
Description	APSS - Avaya Scopia Solution
Objectives	APSS - CC
Select a date	APSS - SME Communications
From this Date	APSS - Unified Communications
To this Date	ASPS - Avaya Aura® Collaborative Environment
Location	ASPS - Avaya Aura® Presence Services
	ASPS - Avaya B5800 Branch Gateway (retiring soon)
	ASPS - Avaya Call Management System
	ASPS - Avaya Contact Center Control Manager
	ASPS - Avaya Hospitality Messaging Server 400
	ASPS - Avaya Identity Engines
	ASPS - Avaya IP Office Contact Center
	ASPS - Avaya Message Networking
	ASPS - Avaya Modular Messaging with Microsoft Exchange
	ASPS - Avaya one-X® Speech
	ASPS - Avaya Proactive Contact





Seleccionamos 2S00010Q Small and MidMarket Communications - IP Office Overview and Core Components y 2S00010A Small and MidMarket Communications Online Test

Avaya Learning and Certification

Catalog Search > APSS - SME Communications (APSS-1000)

Credential Program >

Notes

Map Navigation Guidelines

In general, the learning activities in the Courses folder provide an overview of the Small and MidMarket Enterprise Communications solutions while the learning activities in the Learning Bytes and Knowledge Sessions folder provides the most current, product specific content, that is not already addressed in the courses. Both the courses and the learning bytes and knowledge sessions are highly recommended and will prepare you to pass the associated Online Test required to earn this Credential.

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If you are NEW to this credential, it is recommended that you complete all of the learning activities in the following order as listed:

- Courses
- Learning Bytes and Knowledge Sessions
- Online Tests

Avaya Test Preparation and Foundational Knowledge

For optimal credential test/exam preparations please reference the "Test and Exam Preparation Guidelines" posted under the "Program Information Links" on the Credential Landing Page.

To earn the APSS - SME Communications Credential

Overview and Compliance Courses

[2S00010Q](#) Small and MidMarket Communications - IP Office Overview and Core Components

Duration: 2.00 Hours



[2S00011Q](#) Small and MidMarket Communications - Selling IP Office Learning Bytes

Duration: 1.00 Hour



[1Z00010Q](#) Anti-Bribery/Anti-Corruption (ABAC) Compliance Training Module for Business Partners

Duration: N/A



Small and MidMarket Communications Selling Courses

[2S00011Q](#) Small and MidMarket Communications - Selling IP Office Learning Bytes

Duration: 1.00 Hour



Emergency Services Access Enhancements in IP Office Release 9.0

Emergency Services Access Enhancements in IP Office Release 9.0

Online Tests

[2S00010A](#) Small and MidMarket Communications Online Test

Duration: 1.00 Hour



Enhancing Your Knowledge

APSS - Avaya Contact Center Solutions for IP Office

APSS - Avaya Contact Center Solutions for IP Office

[0Z00080Q](#) Avaya Sales Play Overview

Duration: N/A



AIPS Avaya IP Office Curriculum
ACSS SME Communications Curriculum

AIPS Avaya IP Office Curriculum
ACSS SME Communications Curriculum

Renewing Your Current Credential

Renewing Your Credential - SMEC Learning Path

Renewing Your Credential - SMEC Learning Path





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Order #86633

Id	Action	Offering	Session	Enrollment	List Price	Discount	Extended Price
223970	Remove	2S000100 - Small and MidMarket Communications - IP Office Overview and Core Components (On Demand)	N/A	Francisco Isidro Hernandez (ID: 188586)	0.00 MXN	0.0%	0.00 MXN
Order Subtotal							0.00 MXN
Applied Credit							0.00 MXN
Total							0.00 MXN
<i>Taxes / VAT not included</i>							



Seleccionamos Payment



Seleccionamos No Charge

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Select	Line Item	Offering Name	Qty	Price	Payment	Balance
<input checked="" type="checkbox"/>	223970	2S000100 - Small and MidMarket Communications - IP Office Overview and Core Components <i>On Demand</i> Student: Francisco Isidro Hernandez	1	0.00 MXN	0.00 MXN	0.00 MXN

Select All

Totals: 0.00 MXN 0.00 MXN **0.00 MXN**

Taxes / VAT not included

Payment Method

- No Charge
- Select one...
- Invoice (no Purchase Order)
- No Charge**
- Promo Code
- Purchase Order



made.

Select Invoice (no Purchase Order) payment to this order (see notes below).

place order

If you are located outside the United States, please select the "Purchase Order" payment method in the dropdown list. You will then be asked to upload your Purchase Order to complete your enrollment



Seleccionamos save payment

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Payment

Select	Line Item
<input checked="" type="checkbox"/>	223970
Select All	

Payment Method Details

No Charge

Student Name:

Cur Bill Address:

Amount (in MXN):

Shipping (in MXN):

Cc Status:

Qty	Price	Payment	Balance
1	0.00 MXN	0.00 MXN	0.00 MXN
Totals: 0.00 MXN 0.00 MXN 0.00 MXN			
Taxes / VAT not included			

place order

If you are located outside the United States, please select "Purchase Order" to complete your enrollment.

If you are located within the United States, you may select "Purchase Order" or "Invoice (no Purchase Order)". This will depend on your Company's policy as to whether POs are required to support the invoicing process or not.

The remaining Payment Methods would be used towards a pre-approved agreement with Avaya Learning. You would receive special instructions for enrollments and payment.



Así se verá su pantalla

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Payment

Select	Line Item
<input checked="" type="checkbox"/>	223970

Select All

Saving Payment ×

No Charge

Student Name:

Cur Bill Address:

Amount (in MXN):

Shipping (in MXN):

Cc Status:

Qty	Price	Payment	Balance
1	0.00 MXN	0.00 MXN	0.00 MXN

Totals: 0.00 MXN 0.00 MXN 0.00 MXN
Taxes / VAT not included

place order

If you are located [outside the United States](#), please select "Purchase Order" to complete your enrollment.

If you are located [within the United States](#), you may select "Purchase Order" or "Invoice (no Purchase Order)". This will depend on your Company's policy as to whether POs are required to support the invoicing process or not.

The remaining Payment Methods would be used towards a pre-arranged agreement with Avaya Learning. You would receive special instructions for enrollment and payment.



Shopping Cart

History >

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Payment

Select	Line Item	Offering Name	Qty	Price	Payment	Balance
<input checked="" type="checkbox"/>	223970	2S000100 - Small and MidMarket Communications - IP Office Overview and Core Components <i>On Demand</i> Student: Francisco Isidro Hernandez	1	0.00 MXN	0.00 MXN	0.00 MXN

Select All

Place Order



Totals: 0.00 MXN 0.00 MXN 0.00 MXN

Taxes / VAT not included

Loading content. Please wait...

Payment

Transaction Nr.	Line Item	Payment Method	Billing Address	Billed?	Amount	Action
211446	223970	No Charge (#)	eje5 norte 990 azcapotzalco, OO 02230 MX	N	0.00 MXN	Remove

TOTAL SUBMITTED: 0.00 MXN



Dar clic en Aceptar

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Mensaje de la página https://www.avaya-learning.com: x

Are you sure you want to place the order?

Aceptar

Cancelar

Shopping Cart Sign out

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Payment

Select	Line Item	Offering Name	Qty	Price	Payment	Balance
<input checked="" type="checkbox"/>	223970	2S000100 - Small and MidMarket Communications - IP Office Overview and Core Components <i>On Demand</i> Student: Francisco Isidro Hernandez	1	0.00 MXN	0.00 MXN	0.00 MXN

Select All

Totals: 0.00 MXN 0.00 MXN 0.00 MXN

Taxes / VAT not included

Payment Method

Transaction Nr.	Line Item	Payment Method	Billing Address	Billed?	Amount	Action
211446	223970	No Charge (#)	eje5 norte 990 azcapotzalco, OO 02230 MX	N	0.00 MXN	Remove

TOTAL SUBMITTED: 0.00 MXN

place order



Para presentar el examen dar clic en el enlace y listo!

My Learning | Current Courses

Click the course titles to launch your current courses or view additional details. Courses will open in a new window.

Current Courses

Showing 1 to 20 of 24

◀ 1 ▼ ▶

Course Code	Course Title	Enrollment Status	Start	Timezone
2S000100	Small and MidMarket Communications - IP Office Overview and Core Components	ENROLLED		
2S000110	Small and MidMarket Communications - Selling IP Office Learning Bytes	ENROLLED		
2S000100	Small and MidMarket Communications - IP Office Overview and Core Components	ENROLLED		
2U00190A	APSS Radvision Scopia Solution Online Test	ENROLLED		
2S00010A	Small and MidMarket Communications Online Test	ENROLLED		
2U00147A	APSS Unified Communications Online Test	ENROLLED		
2S00010A	Small and MidMarket Communications Online Test	ENROLLED		
2S000100	Small and MidMarket Communications - IP Office Overview and Core Components	ENROLLED		
2S000110	Small and MidMarket Communications - Selling IP Office Learning Bytes	ENROLLED		
2S00010A	Small and MidMarket Communications Online Test	ENROLLED		
2D000390	Selling Avaya Networking Solutions	ENROLLED		
2S000100	Small and MidMarket Communications - IP Office Overview and Core Components	ENROLLED		



- Current Courses >
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- Training Transcript >
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Al finalizar es indispensable usar la tecla para Imprimir Pantalla y enviarla para respaldar su certificación en caso de error

Print Close

AVAYA | LEARNING

Certificate of Completion awarded to

Francisco Isidro Hernandez

for successfully completing

Selling IP Office - Release 8.1

Date

8/27/2012

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