

Customer Profile

Avaya Elevates Unified Communication Platform to Cloud



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“With Avaya Collaboration Pods we are bringing together marketing-leading, unified communications and contact-center applications, with industry-leading virtualization technology from VMware and industry-leading storage-area networking technology from EMC, to create a compelling solution for our customers.”

Challenge

- Deploying real-time virtualized communication and collaboration applications that accelerates and simplifies the path to public and private clouds for customers and service providers
- Help reduce overall operating cost significantly by speeding up time to market from months to days
- Install new applications and or upgrade existing application on a fly.

Solution

- EMC VNXe 5300 and Unisphere Manager
- VMware vCenter Server, vSphere ESXi 5.0 and vMotion

Applications

- Cloud based Unified Communications System

Results

- Help reduce overall operating cost significantly by speeding up deployment within hours, versus days or months. Reducing time wasted on planning, testing, and optimization.
- Deploy new applications and or upgrade existing application on a fly
- Scale number of users without doing a major forklift